

Document the work. Complete the job. Send the invoice.

FICTIONAL TRAINING · Four rooms PLUS a basement. Existing product captures are labelled; the five-area checklist is a proposed configuration.

1. Agree the scope before the crew starts

Use one job with five named areas. Each needs a BEFORE image, an AFTER image and the company's closeout steps. Job-linked uploads should preserve area, stage and the original file. Do not treat a generic visit-level photo pair as proof of all five areas.

Living room	BEFORE + AFTER + service checklist
Dining room	BEFORE + AFTER + service checklist
Primary bedroom	BEFORE + AFTER + service checklist
Guest bedroom	BEFORE + AFTER + service checklist
Basement	BEFORE + AFTER + service checklist

What the crew records

Vacuum / pretreat / extract, relevant exceptions, recorded start and finish, crew and available service-site location. Record unavailable or denied location honestly. A typed address is not GPS. Ask for camera/location access only through normal device permissions.

Next: check every named area before closeout. The app-wide configurable area checklist and camera automation still require implementation and acceptance; this page is the proposed requirement, not a screenshot of a released feature.

2. Spot the missing evidence

TRAINING EXAMPLE: basement AFTER is missing. Keep the missing item visible; a later visit cannot recreate the original conditions.

Before closeout, compare the five named areas with their required photos and tasks. If the basement AFTER is absent, capture or recover the correct original while the crew is still on site. If it cannot be recovered, keep the report incomplete and state the reason. Never relabel another room's photo.

FICTIONAL scenario. These isolated demonstration records and retained illustrated photo assets represent no real Mission Lawn job, customer, GPS position, debt, payment or message. The shared bundle composer, lease, private storage, readback and ZIP download operate on the hosted Preview.

Finished work stays in owner review. Completion creates no issued invoice. The owner reviews a draft and explicitly issues it; sending and payment are separate and remain off. Fixed-time route override is outside this walkthrough.

1. Work and owner review

Job e269d3c0-ef67-494b-9d62-96f01be67d01 · **ISSUED**
Fictional invoice: \$125.00 service + \$2.90 fee = \$127.90, unpaid, America/Chicago.

[Complete fictional job](#) [Owner review → prepare draft](#) [Issue reviewed fictional invoice — do not send](#)

Completed: 2026-10-08T17:14:59.645+00:00 · Issued: 2026-10-08T17:15:36.131+00:00
[Open frozen fictional invoice PDF](#)

2. Automatic preparation and recovery

Bundle: **INCOMPLETE** · attempt 1
One after/back original is deliberately withheld to demonstrate honest incomplete evidence. Restoring it reuses the same invoice and bundle identity.

MISSING: Required photo after:back is missing

[Refresh retained status](#) [Prepare / resume same bundle](#) [Restore retained fictional after/back original](#) [Test one interrupted attempt](#)

[Download incomplete evidence ZIP](#) [Open retained ZIP contents](#)

ZIP SHA-256 48acd658e351b10d3995418054cf694fb335352d0ec2cb65f420fbc2927e4d1c · 10,685,922 bytes · frozen version e269d3c0-ef67-494b-9d62-96f01be67d01

LANGUAGE **English** Español

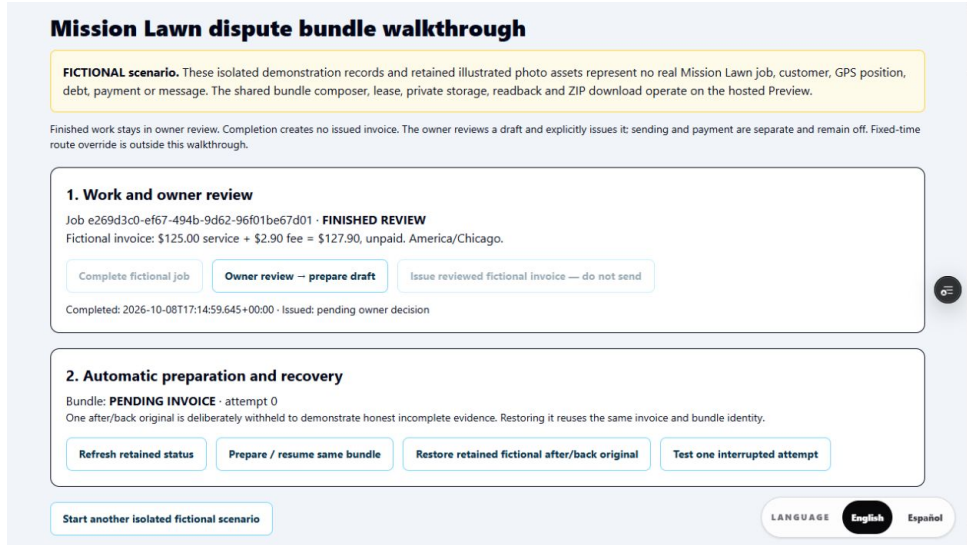
Actual retained PR21 product capture — fictional lawn scenario, not the carpet job. It shows the issued fictional invoice and incomplete evidence state. Captured in the earlier hosted run; reused unchanged.

Why this matters for Jesse / J Spot

Utility locating may require ten specific site photographs plus company-defined closeout steps. Late paperwork and missing photos delay payment; returning later cannot reproduce the original conditions. Required views and tasks must be configurable for each company and service, with clear exceptions rather than silently adding hard blocks to existing customers.

Current boundary: PR21 demonstrates incomplete evidence, recovery and retry. Enforcing the full per-area requirement list for carpet, windows or building sides is a separate application dependency.

3. Review the finished work



Mission Lawn dispute bundle walkthrough

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Finished work stays in owner review. Completion creates no issued invoice. The owner reviews a draft and explicitly issues it: sending and payment are separate and remain off. Fixed-time route override is outside this walkthrough.

1. Work and owner review
Job e269d3c0-ef67-494b-9d62-96f01be67d01 · **FINISHED REVIEW**
Fictional invoice: \$125.00 service + \$2.90 fee = \$127.90, unpaid. America/Chicago.

Complete fictional job **Owner review → prepare draft** Issue reviewed fictional invoice — do not send

Completed: 2026-10-08T17:14:59.645+00:00 · Issued: pending owner decision

2. Automatic preparation and recovery
Bundle: **PENDING INVOICE** · attempt 0
One after/back original is deliberately withheld to demonstrate honest incomplete evidence. Restoring it reuses the same invoice and bundle identity.

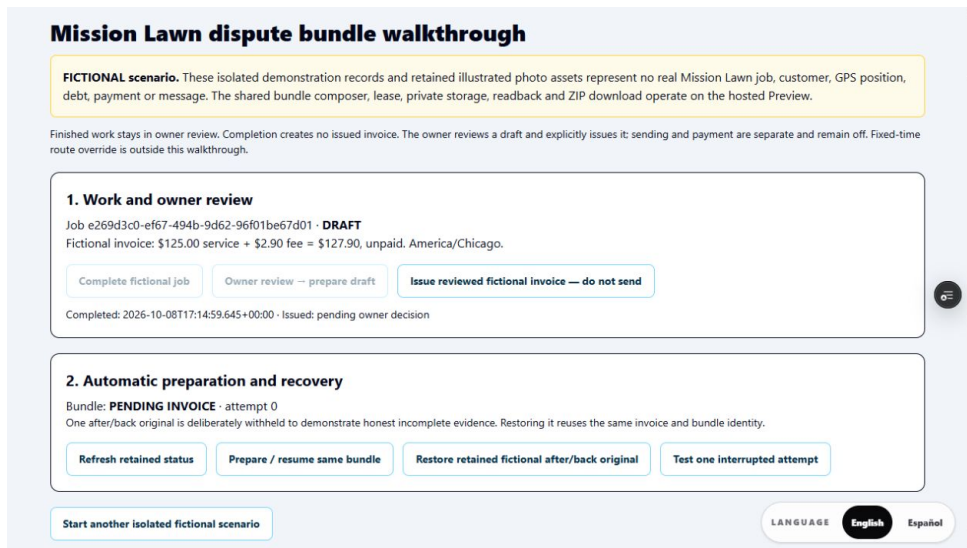
Refresh retained status Prepare / resume same bundle Restore retained fictional after/back original Test one interrupted attempt

Start another isolated fictional scenario

LANGUAGE **English** Español

Actual PR21 fictional product capture: work awaits owner review. Review the recorded work, quantities, exceptions and evidence; ask the crew to resolve gaps where possible.

4. Create the draft, then issue explicitly



Mission Lawn dispute bundle walkthrough

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Finished work stays in owner review. Completion creates no issued invoice. The owner reviews a draft and explicitly issues it: sending and payment are separate and remain off. Fixed-time route override is outside this walkthrough.

1. Work and owner review
Job e269d3c0-ef67-494b-9d62-96f01be67d01 · **DRAFT**
Fictional invoice: \$125.00 service + \$2.90 fee = \$127.90, unpaid. America/Chicago.

Complete fictional job Owner review → prepare draft **Issue reviewed fictional invoice — do not send**

Completed: 2026-10-08T17:14:59.645+00:00 · Issued: pending owner decision

2. Automatic preparation and recovery
Bundle: **PENDING INVOICE** · attempt 0
One after/back original is deliberately withheld to demonstrate honest incomplete evidence. Restoring it reuses the same invoice and bundle identity.

Refresh retained status Prepare / resume same bundle Restore retained fictional after/back original Test one interrupted attempt

Start another isolated fictional scenario

LANGUAGE **English** Español

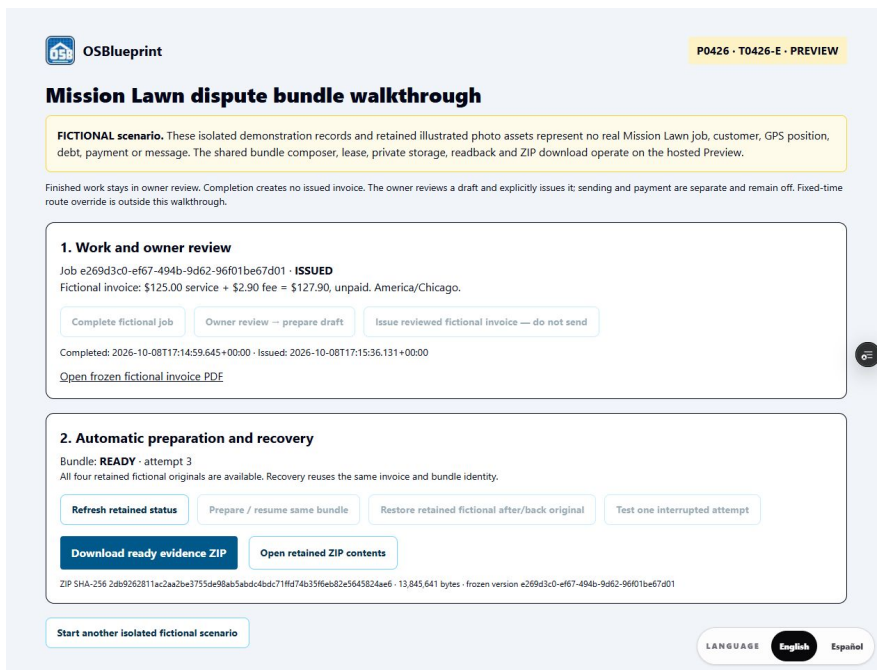
Actual PR21 fictional product capture: owner-reviewed draft. Completion does not automatically issue or send an invoice. Confirm the customer, service, authorized amount, tax treatment and recovery setting, then use the explicit issue control.

The carpet sample uses DEMO-CARPET-001 as an explanatory reference only. This guide creates no receivable, Stax invoice or charge and does not use or change the ten Mission Lawn practice invoices.

5. Give the customer the work record

The Service Visit Report is a separate document delivered WITH the invoice. It contains the service, crew, recorded times, available site-location evidence and labelled BEFORE / AFTER images for every serviced area. Download the six-page carpet sample: one summary and five area pages.

[Open the separate Service Visit Report sample](#)



The screenshot shows the OSBlueprint interface for a "Mission Lawn dispute bundle walkthrough". At the top, there's a header with the OSBlueprint logo and a yellow banner indicating "P0426 - T0426-E - PREVIEW". Below the header, the title "Mission Lawn dispute bundle walkthrough" is displayed. A disclaimer states that the content is fictional and for demonstration purposes only. The main content is divided into two sections: "1. Work and owner review" and "2. Automatic preparation and recovery". Section 1 includes job details, a fictional invoice, and buttons for "Complete fictional job", "Owner review -- prepare draft", and "Issue reviewed fictional invoice -- do not send". Section 2 includes a "Bundle: READY - attempt 3" status and buttons for "Refresh retained status", "Prepare / resume same bundle", "Restore retained fictional after/back original", and "Test one interrupted attempt". A "Download ready evidence ZIP" button is prominent. At the bottom, there's a "Start another isolated fictional scenario" button and a language selector set to "English".

Actual retained PR21 fictional capture: recovered evidence ready for download. The earlier evidence bundle is an internal business file; it is not the customer report and is not sent as unrestricted audit access.

6. Deliver through a supported channel

The existing report path composes an email attachment or authenticated report link beside the matching invoice. SMS uses an invoice MagicLink to the authorized customer destination; it is not MMS. Composition tests and fictional Preview evidence do not prove inbox receipt or live SMS. Private owner/customer acceptance and sending activation remain outstanding.

Customer payment uses the supported hosted Stax payment destination from the issued invoice. The existing paid \$57.90 sandbox pilot proves one payment followed by manual reconciliation. Automatic payment updates, debit/ACH outcomes and private account acceptance are separate unfinished work. No payment is submitted by this guide.

Keep the right instructions at hand

Crew Pocket Library

- Policies and procedures; equipment manuals.
- Warranty documents and maintenance history.
- Certifications and licences, including expiry dates.
- Safety Data Sheets linked to the chemicals carried.
- Chemical inventories, product labels and important business documents.

“The time to discover you’re missing a Safety Data Sheet is before an accident—not while a chemical is leaking beside the road.”

Crews need the current approved copy on their phones, in their preferred language where supported, with additional translations on request. Retain originals with translations; track versions, expiry and review status where implemented. Safety-critical translations need review before use. Offline access has not been verified in this run; do not promise it.

Equipment sources and reminders

Manuals should support maintenance intervals, warranty conditions and service requirements with source references and owner confirmation before reminders activate. Maintenance records should support warranty documentation. This is retained scope, not proof all extraction/reminder features are released.

What a salesperson can share

Share this one coherent guide for missing paperwork and service proof. Share the separate sample report when someone wants to see what the customer receives. The Field Guide index lets you search by feature, business problem and role; earlier walkthrough PDFs are labelled as illustrative.

Compare merchant NET cost after recovery

At the default 100% recovery, a \$2.90 OSB Fee recovered from the customer leaves \$0 unrecovered OSB Fee for the merchant. Show any subscription and unrecovered processing costs separately. A fee-only example is not a claim that every plan or payment channel has zero total cost.

Status: guide and samples prepared for review. Public website release and private application acceptance remain separate. No external messages or financial actions occurred.